

Response to flytip scrutiny report, Appendix A.

Table of responses to recommendations and action plan

Recommendation	i. Response ii. Responsible Service	Action Plan			
		Action	Responsible Officer	Date for completion	Measure of completed action
1. That the Council acknowledges that the fight against fly tipping is a continuing one and its success depends on collective action supporting the objective of preventing this antisocial behaviour, and making a long term commitment to properly resourced preventative and enforcement activities.	<p>i. Agreed in principle</p> <p>Haringey's Environmental Crime performance for 2006/7 as recorded on DEFRA's Flycapture database, shows that Haringey is among the most active enforcement services in London and the country on environmental crime. This level of activity will provide a strong contribution to our overall BV199 score and impact on how clean and safe Haringey's public places are perceived.</p> <p>Agreed savings for 2010/11 include £110k of reductions in Environmental Crime through the loss of 3 posts. Current budgets for Environmental Crime are supported by £250k NRF funding for Street Enforcement and £150k for street wardens that will end in 2007/8.</p> <p>ii. Enforcement and Waste Management</p>	<p>Flytip Action Plan shared by Enforcement and Waste Management Service to be formalised and reviewed on a six-monthly basis each November and May in line with half year and annual assessment of BVPI 199d performance.</p>	<p>Head of Waste Management</p> <p>jointly with</p> <p>Service Manager for Environmental Crime</p>	<p>May and November each year</p>	<p>Review of Flytip Action Plan and BVPI 199d performance presented to Cabinet Members at six-monthly intervals in May and November each year</p>
2. a) The appropriate	i. Agreed.	Timed waste collections for all primary	Head of Waste	At	Included in

<p>introduction of timed trade waste collections on primary and secondary roads as part of the specification for the new integrated waste management and transport contract in 2009.</p>	<p>ii. Waste Management</p>	<p>and secondary retail roads will be specified in the new waste management contract.</p>	<p>Management</p>	<p>commencement of new integrated waste management contract in December 2009</p>	<p>specification of new contract which will be developed in the next 18 months</p>
<p>b) Reducing or removing the charge for bulky waste collection for those on low incomes, benefits and the elderly (if the cost of administering such a scheme proves too expensive, then consideration be given to abolishing charges completely).</p>	<p>i. Not agreed.</p> <p>The Council already makes some provision for free collection/disposal of bulky items through;</p> <ul style="list-style-type: none"> • white goods etc collections; • community clear ups for qualifying households; • green waste collection as part of the recycling service; and • bulky items can be taken to two Reuse and Recycling Centres for free disposal. <p>Waste minimisation is one of the key themes of the new Waste Strategy for England 2007. The rationing of free bulky item collection services may act as a control measure to reduce waste and encourage residents to seek reuse rather than disposal options.</p> <p>ii. Waste Management</p>	<p>The Council must encourage and facilitate reuse and to this end a Waste Minimisation Plan is being developed as part of the <i>Recycling Strategy for Haringey, 2006 to 2020</i>. This plan will be aimed at helping residents reduce waste and locate reuse options.</p>	<p>Head of Waste Management</p>	<p>October 2007</p>	<p>Waste Minimisation Plan to be presented to Cabinet Members for Environment & Conservation and Community Safety in November 2007</p>
<p>c) Further advertising the fact that there is a single borough</p>	<p>i. Agreed.</p>	<p>Level of awareness to be assessed annually through question in the</p>	<p>Head of Waste Management</p>	<p>Continuous through</p>	<p>The first available tracker survey will</p>

<p>wide telephone number to:-</p> <ul style="list-style-type: none"> • allow residents and traders to report missed collections, and fly tipped rubbish, • request bulky rubbish collection, replacement bins and recycling boxes, • answer recycling enquiries. 	<p>There is already one single number in use for all waste, recycling and street cleansing issues. This has been advertised widely in leaflets, newspaper adverts, posters, on service vehicles, on the Council's web-site and in Haringey People. The number is: 020 8885 7700. Awareness of this number will continue to be promoted through these media.</p> <p>ii. Waste Management</p>	<p>Council's own tracker survey.</p>		<p>leaflets, newspaper adverts, posters, on service vehicles, on the Council's web-site and in Haringey People.</p>	<p>be this summer. Therefore, progress against this recommendation cannot begin to be understood until the results of the summer 2008 tracker survey are known.</p>
<p>d) Increasing residents' awareness of services by improving publicity of the Council's waste management services and the action taken to reduce fly tipping.</p>	<p>i. Agreed.</p> <p>A Communication Plan is being developed as part of the <i>Recycling Strategy for Haringey, 2006 to 2020</i>. This will have themes which are in common with the Waste Minimisation Plan mentioned in 2 (b) above. Whilst these plans will relate to the recycling strategy they will be scoped to publicise the range of waste management services available to residents.</p> <p>ii. Waste Management and Enforcement</p>	<p>The Communications Plan will be scoped to include pro-active distribution of information about actions taken by the Council to reduce flytipping, to discourage residents from flytipping and inform residents of the consequences of flytipping for offenders and for the environment.</p> <p>Our draft enforcement policy states that we will publicise all our successful prosecutions.</p>	<p>Head of Waste Management</p> <p>Service Manager for Environmental Crime</p>	<p>Communications Plan completed October 2007</p>	<p>Communication Plan to be presented to Cabinet Members for Environment & Conservation and Community Safety in November 2007</p>
<p>e) Providing local traders with leaflets for distribution to customers on means of</p>	<p>i. Agreed.</p> <p>ii. Waste Management</p>	<p>New leaflets have been printed and these will be distributed to those local traders who are prepared to</p>	<p>Head of Waste Management (to produce leaflets)</p>	<p>October 2007</p>	<p>Confirmation of completion of task at November 2007</p>

<p>disposing of unwanted items at the point of purchase of bulky new goods, such as beds, white goods, televisions etc.</p>	<p>and Enforcement</p>	<p>take them for distribution to customers.</p>	<p>jointly with Assistant Director for Enforcement to ensure inspection and compliance programmes distribute leaflets produced</p>		<p>review of Flytip Action Plan</p>
<p>f) Providing "Haringey People" with regular information of successful prosecutions against fly tippers as well as news on new initiatives in waste collection generally.</p>	<p>i. Agreed We will continue to raise the profile of enforcement activity in Haringey. This activity includes prosecutions but also includes cautions, fixed penalty notices, use of statutory notices, and stop and search operations All successful prosecutions result in a press release but we will also ensure that the other enforcement activity is given a higher profile. Haringey People has run some coverage of enforcement activity and in 2006 we released a DVD at a launch event to publicise the work of the Environmental Crime Group. More than 200 of these DVDs were sent out to residents, elected members, government, key service managers and neighbouring boroughs.</p>	<p>This action will be carried out in association with actions referred to in 2(b) and 2 (d)</p>	<p>See 2 (b) & (d)</p>	<p>See 2 (b) & (d)</p>	<p>See 2 (b) & (d)</p>

	ii. Enforcement and Waste Management				
g) Giving special attention to discouraging fly tipping in industrial areas including making full use of CCTV and prosecuting where possible.	<p>i. Agreed</p> <p>The Better Haringey Public Eyesore programme has an active case load of locations across the borough where there is environmental crime activity including fly tipping. This Better Haringey initiative is a 3 year programme focussing on railway land, waterways and Industrial Land. 2007/8 will have a specific focus on industrial land and our strategies will include use of CCTV where appropriate.</p> <p>ii. Enforcement Service</p>	Activities as described in the column to the left to be carried out.	Service Manager for Environmental Crime	On-going	Updates to be provided as part of the Flytip Action Plan Reviews each November and May
h) Liaising with the Parks Department and other appropriate departments to identify and seek funding to bring small marginal areas of waste land that currently attract fly tippers back into mainstream use – possibly as allotments, pocket parks etc.	<p>i. Agreed in principle.</p> <p>The issues around small areas of land used for flytipping can potentially be complex.</p> <p>There are likely to be substantial capital costs associated with any plan to mainstream such land and no capital sums have been identified to facilitate this. Until capital funding is available this recommendation can only be agreed in principle.</p>	<p>Action is already taken by Enforcement against the owners of private land used for fly tipping requiring clear up and/or securing the site. We will use powers where appropriate to target land that attracts fly tipping.</p> <p>The Waste Management Service liaises with the relevant services responsible for Council-owned land to ensure adequate maintenance arrangements are in place.</p> <p>The Waste Management Service uses NRF funding to clear litter and waste from unregistered land where there is</p>	<p>Head of Waste Management</p> <p>jointly with</p> <p>Service Manager for Environmental Crime</p>	On-going	Review of activity around land used for flytipping as part of Flytip Action Plan Reviews referred to in 1 above

	<p>Existing actions already being taken are outlined in the Action column to the right.</p> <p>ii. Waste Management and Enforcement</p>	<p>no responsible owner to look after it and opportunities for securing the land to prevent further abuse are taken where possible.</p>			
<p>i) The feasibility of introducing a scheme whereby Accord search dumped bags to gain evidence as to the identity of fly tippers with targets being set for the number of searchers per month.</p>	<p>i. Agreed in principle.</p> <p>If it is possible for Accord to carry out search operations in order to gain evidence as to the identity of flytippers, there is likely to be a charge associated with this and funding would have to be identified to allow this to happen. A trial would be the most appropriate method to determine whether this would be practical and useful. Until funding is available for a trial this recommendation can only be agreed in principle.</p> <p>Enforcement have already developed the use of external employees, in Homes for Haringey, as authorised officers.</p> <p>ii. Waste Management and Enforcement</p>	<p>Seek response and cost estimate from Accord to proposal.</p> <p>Any agreement here will require careful management of Accord's activity to ensure that it complies with the same rules and controls which the Council's own enforcement activities are carried out under and must bind Accord into providing witness evidence and court appearance where necessary.</p>	<p>Head of Waste Management</p> <p>Service Manager for Environmental Crime will train, assess and authorise nominated staff.</p>	<p>July 2007</p>	<p>Report back progress as part of Flytip Action Plan Review November 2007</p>
<p>j) Allowing residents' to use</p>	<p>i. Agreed in principle.</p>	<p>Opportunities to expand the range</p>	<p>Head of Waste</p>	<p>December 2009</p>	<p>Linked to</p>

<p>the Reuse and Recycling Centres to dispose of safely transportable hazardous waste.</p>	<p>Reuse and Recycling Centres already take a wide range of hazardous wastes. Those that it cannot take can be collected directly from residents - through contractual arrangements set up by the Waste Management Service – by the Corporation of London.</p> <p>ii. Waste Management</p>	<p>of hazardous waste items that can be taken to Reuse and Recycling Centres will be investigated and, where site licence, site space, funding and collection arrangements allow, consideration will be given to introducing these. The potential for these will also be considered as part of the procurement process for the new integrated waste management contract.</p>	<p>Management</p>		<p>specifications for new integrated waste management contract.</p>
<p>3. That Ward Councillors be encouraged to work with officers to help ensure hard to reach groups know about waste collection services (If appropriate, signage should be translated into ethnic languages).</p>	<p>i. Agreed.</p> <p>ii. Waste Management</p>	<p>Linked to response to 2 (d) above. To be incorporated into Communication Plan and actions</p>	<p>See 2 (d) above</p>	<p>See 2 (d) above</p>	<p>See 2 (d) above</p>
<p>4. That the Leader of the Council write to all utility companies that own land in the borough reminding them of their duties to ensure that their land is well fenced and of their responsibilities to keep their land free of fly tipping.</p>	<p>i. Agreed.</p> <p>ii. Waste Management</p>	<p>Dispatch letters to relevant companies.</p>	<p>Head of Waste Management</p>	<p>Completed in June 2007</p>	<p>Done</p>
<p>5. That officers submit an annual report to the Overview and Scrutiny Committee on the current top 20 hotspot sites and the action being taken to eradicate Fly tipping at those sites.</p>	<p>i. Agreed.</p> <p>ii. Waste Management and Enforcement Service</p>	<p>An annual report will focus on;</p> <ul style="list-style-type: none"> • actions taken during the last year along with the outcomes of these actions; • the locations targeted; • progress against BVPI 199d; and 	<p>Head of Waste Management</p> <p>jointly with</p> <p>Service Manager for Environmental</p>	<p>May each year</p>	<p>As part of review of Flytip Action Plan</p>

		<ul style="list-style-type: none"> future plans of action. 	Crime		
6. That Overview and Scrutiny Committee be recommended to consider commissioning a future Scrutiny Review to examine a breakdown of the cost of clearing fly tipping etc so that this can be compared with other Borough's to ensure that the Council is providing a cost effective service.	<p>i. Agreed.</p> <p>ii. Overview and Scrutiny Team</p>	To be built into Overview and Scrutiny Plan (already arranged)	Overview & Scrutiny Officer	Scrutiny to be completed by December 2007	Report to Overview and Scrutiny Committee February 2008
7. That Police Safer Neighbourhood Teams' Inspectors and appropriate Haringey officers regularly meet to review fly tipping, reporting levels, training needs, lines of communication and to decide on possible joint operations.	<p>i. Agreed.</p> <p>The Enforcement service has an active programme of joint activity with Police Safer Neighbourhood Teams (SNT). In 2006/7 we coordinated operations to 560 targets, most of which would have involved local SNT police to target environmental crimes. Training has been provided to Police SNTs on the work and powers available to our Environmental Crime service.</p> <p>Amongst these was operation stop it which a local authority initiative to target trade waste carriers. In 2006/7 Operation Stop It targeted waste carriers and made Haringey the most active enforcement service in the country for stop and</p>	Twice annual meetings with Police	<p>Service Manager for Environmental Crime</p> <p>Jointly with</p> <p>Head of Waste Management</p>	April and October each year	Outcomes to be reported as part of the Review of the Flytip Action Plan in May and November each year

	<p>search operations involving the Police.</p> <p>Under the recently endorsed Enforcement Strategy we have made a strong commitment to partnership working and have developed a Tactical Enforcement model to ensure this is resourced and led by available intelligence.</p> <p>ii. Enforcement Service and Waste Management Service</p>				
<p>8. That the Head of Legal Services urge the Magistrates Association and local magistrates to be robust with offenders and to consider the use of the Community Payback Scheme as a penalty for fly tippers.</p>	<p>i. Agreed in part.</p> <p>ii. Corporate Legal Services (Criminal Litigation Team)</p> <p>Legal Services has suggested to the Bench Manager, Mr Robert Allan, that a presentation be undertaken to the bench and/or clerks in the Haringey Council area on “environmental crime” offences with a focus on flytipping in the borough. This would include the provision of information including the detrimental effect on the borough, the preventative measures being used within the borough, recent changes to the law (including an increase in</p>	<p>A Proposal to present seminar/workshop to Clerks and/or Magistrates in the Haringey Council area to be provided to the Bench Manager for his consideration and discussion with the Clerk to the Magistrates.</p>	<p>Head of Legal Services (Housing and Litigation Team/Criminal Litigation)</p>	<p>October 2007</p>	<p>Update this action as part of the November 2007 Flytip Action Plan Review</p>

	<p>penalties) and use of fixed penalty notices. This would also include a mention of the Community Payback Scheme in action within the borough although this is set up through Probation Services and the Court would usually fine and order costs against those convicted of fly tipping but this could be a forum for this restorative justice type scheme to be considered more. It is important to note however that this cannot be a forum to lobby the magistrates to increase penalties in any direct manner and indeed that approach would be frowned upon by the Bench Manager.</p>				
<p>9. That the Director of Urban Environment ensure that the prevention of Fly Tipping is a priority output and that proposals arising from the two internal projects dealing with Houses in Multiple Occupation be reported back to the Overview and Scrutiny Committee within three months of them being completed.</p>	<p>i) Agreed in Principle. The Overview and Scrutiny Committee has reviewed private Sector Housing and recommended that Officers use new powers under the Housing Act 2004 to develop discretionary licensing of Houses in Multiple Occupation (HMO). A proposal for agreement by the Secretary of State will be submitted in November 2007 and will include if possible pilot arrangements to control poor management practices.</p>	<p>Report to Overview and Scrutiny on proposals for Discretionary Licensing and planning enforcement review recommendations for controlling HMOs</p>	<p>Assistant Director for Enforcement</p>	<p>November 2007</p>	<p>Relevant implementation plans presented to Overview and Scrutiny.</p>

	<p>A current value for money review of planning enforcement will consider best practice options and recommend improvements in the enforcement of planning controls including those affecting HMOs.</p> <p>ii) Enforcement Service</p>				
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